### **Shipping to Non-Mayo & ARUP Reference Laboratories:**

Please use this guide to properly prepare specimens and paperwork for non-Mayo reference lab testing.

Your assistance in completing preparations will help ensure that there are minimal delays in getting the specimens out and getting results back in a timely manner.

For any questions not answered by these guidelines please call MIBH Lab Customer Service at 607-547-3866 or CLP at 607-547-3975.

MIB Lab be sure to log all specimen being sent out on the appropriate log.

### On the copies of the requisitions, any field that is highlighted needs to be filled in.

Or, you may call a reference lab directly for test/shipping information using the following contact numbers:

| Reference Lab         | Phone #             | Account Number |
|-----------------------|---------------------|----------------|
| Albany Medical Center | 518-262-4549        | NA             |
| ARUP                  | 800-522-2787        | 295492         |
| Athena                | 800-394-4493        | 38728          |
| LabCorp               | 800-631-5250        | 31513500       |
| Mayo Medical Lab      | 800-533-1710        | MIB-7034108    |
| Monogram              | 800-777-0177        | 00431          |
| Quest                 | 800-336-3718        | 11204          |
| NYSDOH                | 518-474-4177        | NA             |
| URMC                  | 585-758-0510 OPT #3 | 50790          |
| Viracor               | 800-305-5198        | 3855           |

\*\*Please note: If a patient's blood has to go outside the Bassett Network for testing due to the patient's type of insurance, it is the responsibility of the lab or clinic collecting the specimens to arrange for transportation and to send all necessary paperwork and insurance information. These specimens should never be sent to MIB to be forwarded, and they should never be billed to any Bassett reference lab account.

# Transplant bloods (sent via UPS)

- Always open each tube to ensure it has been collected and labeled.
- Patient identifiers are different for clots; many only require last 4 digits of SSN and patient initials or partial name. This is ok.
- Order in LIS as TRANBLD.
- Send a copy of the requisition. Make copy of requisition to keep on file.
- Store and ship at room temperature.
- The complete shipping address should be available on the requisition or on the container. If no address is given, call the location where the specimen was collected. Ensure the address put on the UPS label matches the address given, especially room and department specifics.
- Not shipped on Fridays, but should be packaged and held in processing.
- Create an entry in the non-Mayo send out log
- Save a copy of the UPS label in the UPS file.
- Create an entry in the non-Mayo send out log.
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.

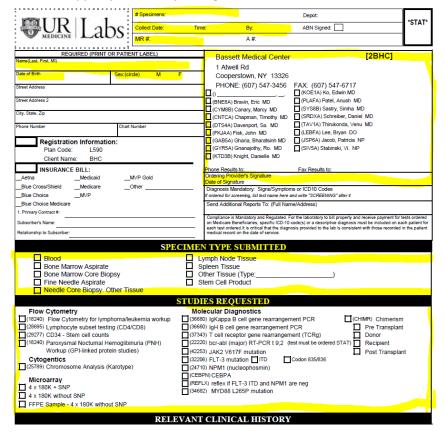
# **Stats to AMC** (sent via stat LabLogistics courier)

- Process the specimens as necessary for the test(s) being performed.
- Fill out the appropriate requisition, ensuring the following information appears (all are REQUIRED): Make copy of completed requisition to keep on file.
  - 2 unique patient identifiers
  - o Collection date and time of the specimen
  - Ordering provider information
  - Appropriate tests are check-marked or handwritten on
  - Tests are marked STAT as appropriate.
  - Include the ordering provider's fax information as well as fax info for CLP. Clearly indicate they should fax results STAT to both numbers.
- Order in LIS with correct test code. (If testing is being sent due to instrument at MIB being down
  the original testing needs to be TNP with comment of "Testing being sent to \*\*\* for testing."
  and reordered with a miscellaneous test code.)
- Place the specimen in a clear specimen bag with the paperwork in the pocket.
- Call LabLogistics or use the Rapid Ship interface to request a stat pickup.
- Fill out the "Special Trip" courier form including our contact information and the address of the lab it is going to. Indicate the temperature requirements of the specimen on the form. Indicate that it is STAT.
- Staple the form to the specimen bag and store in the courier area at the appropriate temperature.
- Create an entry in the non-Mayo send out log.
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.
- When results are received in the lab:
  - When the results are received into the lab deliver STAT to Customer Service to be scanned into LIS. If results are unable to be scanned into LIS manually fax results to ordering doctor.

| Date of Request  Chart #: Location  Patient Name  Date of Birth  | Coop          | EALTHCARE 1 Atwell Rd erstown, NY ne: (607)547-67 | 13326<br>3975 |
|--|---------------|---|---------------|
| Ordering Provider  | COLLECTED BY: |   |               |
| Albany Medical Center Testing  HAT: Heparin Antibody Test STAT  Cyclosporin STAT  Tacrolimus STAT  Other |               |   | -             |
| PLEASE FAX STAT RESULTS TO CENTER LABORATORY AT 607-5  |               | ICAL  |               |
| AND TO THE ORDERING PROVIDER at:   |               |   |               |
|  |               |   |               |
| Received By:   |               |   |               |

# **URMC** (sent via daily courier pickup @ 1900\*)

- All specimens for URMC must have the URMC requisition filled out to send with the specimen. Ensure the following information appears on the req (all are REQUIRED):
  - Patient name, male/female, DOB, MRN
  - Referring physician name, physician signature (if ordered in LIS transcribe the physicians name and indicate that Electronic signature on file)
  - Hospital status, ID# (accn #), body site (peripheral, bone marrow or core biopsy etc.),
     check appropriate boxes/mark number of each specimen type sent
  - Under Clinical History: Provider must fill out the diagnosis info, if electronically ordered reprint the requisition from Epic to send with the specimens.
  - Appropriate tests have been check-marked
- Submit billing for this visit with every patient
- Make sure that all test are ordered in the LIS.
- Print the most recent CBC results to send with the specimens.
- Make copy of completed requisition to keep on file.
- Place all specimens into a small specimen bag and then into a large clear courier bag.
- **Fill our URMC tracking log and attach to large courier bag.** This does not need to be logged on the non-Mayo send out log
- Place the bag in the designated space for URMC pickup.
- When the courier comes in the evening, the driver will verify the log and initial the log. A CLP
  person will verify and initials on the log. The yellow copy of the log will be kept in CLP in the
  binder designated URMC Logs.
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.

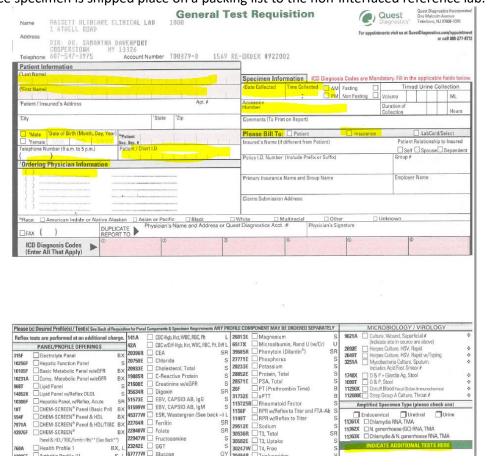


## **Quest** (sent via Quest courier )

- Process the specimens as necessary for the test(s) being performed.
- Be sure that all testing is ordered properly in the LIS.
- Is specimen being sent to quest due to patients insurance?
  - No- Enter orders into Quest Quanum

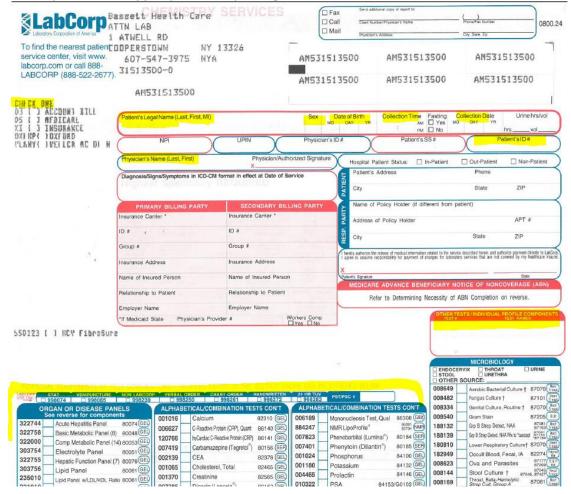
# Yes: <u>Fill out the proper Quest requisition</u>. <u>Ensure all of the following information</u> appears on the requisition (all are REQUIRED):

- Fill out patient info: Patient name, sex, DOB, age, patient ID (MRN), specimen ID (accn #), draw date, draw time
- Physician name
- Specimen type (serum, plasma, etc), temp, # tubes, total tests
- Appropriate test(s) are check-marked or handwritten on. Include Quest test ID number.
- Mark Bill To Insurance
- Print patient insurance information and send with sample.
- Keep copy of completed requisition to keep on file.
- Place the specimen into a specimen bag and place copy of the requisition in bag.
- Store in the appropriate designated quest bin in the freezer, fridge or on the counter.
- Create an entry in the Quest transport log.
- Contact Quest to schedule a pick up at 866-697-8378 Client ID of 6075473456
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.



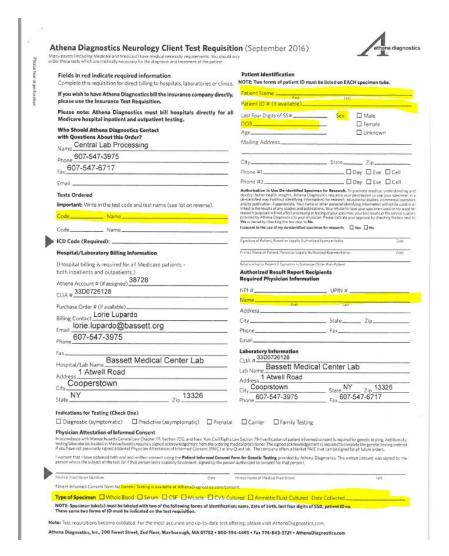
### **LabCorp**

- Process the specimens as necessary for the test(s) being performed.
- Be sure that all testing is ordered properly in the LIS.
- Fill out the appropriate laboratory requisition. Ensure all of the following information is included on the requisition (all are REQUIRED):
  - 2 unique patient identifiers
  - Collection date and time of the specimen
  - Ordering provider information
  - o Appropriate tests are check-marked or handwritten on Include performing lab test code.
  - o Informed consent has been obtained as necessary
  - o If specimen is being sent to LabCorp for insurance reasons mark Insurance Bill
    - Print patient insurance information and send with sample.
- Make copy of completed requisition to keep on file.
- Package the specimen appropriately according to the shipping instructions for the test(s) needed.
- Create an entry in the non-Mayo send out log
- Contact LabCorp at 800-631-5250 client ID 31513500 to schedule a pick up
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.



# Athena, NMS, Viracor-IBT, etc. (sent via UPS)

- Process the specimens as necessary for the test(s) being performed.
- Be sure that all testing is ordered properly in the LIS.
- Fill out the appropriate laboratory requisition. Ensure all of the following information is included on the requisition (all are REQUIRED):
  - o 2 unique patient identifiers
  - Collection date and time of the specimen
  - Ordering provider information
  - o Appropriate tests are check-marked or handwritten on Include performing lab test code.
  - Informed consent has been obtained as necessary
- Make copy of completed requisition to keep on file.
- Package the specimen appropriately according to the shipping instructions for the test(s) needed.
- Create an entry in the non-Mayo send out log
- Save a copy of the UPS label in the UPS file
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.





1001 NW Technology Dr. • Lee's Summit, MO • 64086 Viracor-Eurofins.com • Phone: 800-305-5198 • Fax: 816-347-0143

| Billing I   | nformation           | Account #: 3855                   |
|-------------|----------------------|-----------------------------------|
| Account Nam | e Bassett Health     | care                              |
| Contact Nam | e Brittany Houghton- | Depletro phone No. (607) 547-3975 |
| Address 1 1 | Atwell Ave           |                                   |
| Address 2   |                      |                                   |
| City Cooper | stown                | State NY Zip 13326                |

### Test Request Form - Hospital/Direct

| All Floids are Pos  | autrad D   | submitting this order   | . way car                | My that this o  | affort or I  | le/hor loo   | alle ac  | thodao   | d managaranta  | then base of                             | arousidad in  | formed   | concept for torting  |
|---|--|---|--------------------------|---|--|--|--|--|--|--|---|--|--|
|   |  | been documented in  | accordano                |   |  |  | ally au  | wionze   | u representat  |  |   |  | onsent for testing   |
|   |  | Patient Informa   | tion                     |   |  |  |  |  |  | Orde                                     | ring Phys   | sician   |  |
| Name (Last, First, I  | MI)  |   |                          |   |  | Nar  | ne (La   | st, First)   |  |  |   |  |  |
| Patient MRN#  |  | Address   |                          |   |  | Add  | ress 1   |  |  |  |   |  |  |
| □ Male □ F  | emale  | City / State / Zip  |                          |   |  | Add  | ress 2   |  |  |  |   | Pho  | ne   |
| Birthdate   |  | Phone   |                          |   |  | City   |  |  |  |  | State   | ·  | Zlp  |
| Hospital Accession  | #  |   |                          |   |  | NPI  | #  |  |  | Infection                                | /Organism   | Expected   |  |
|   |  |   |                          |   | Spec   | men Info   | ormat  | ion  |  |  |   |  | _  |
| Date Collected _  |  |   | Time Col                 | llected   | -;   | □ AM   |  | PM   | Spedmen Dra  | aw Facility                              | у   |  |  |
| Abscess Fluid Amniotic Fluid Aqueous Fluid BAL Bone Marrow Bronch Wash  |  |   | □ Nasa<br>□ NPA<br>□ NPS |   | □ Plasi □ Pleui □ Rect □ Sallv □ Seru □ Skin   | al Fluid<br>al Swab<br>a Swab  |  | Tissue<br>Tissue<br>Throat   | n<br> al Fluid<br> Quant. <i>No liq</i><br> Qual. <i>In liqui</i> d<br> Gargle<br> Aspirate  |  | ⊵5mg] □   | Urine<br>Vitreous<br>Whole B   | Fluid<br>Slood (Test on plasma)<br>Slood (Test on whole blood)   |
|   |  |   |                          | l   | nfecti   | ous D  | isea   | ses  |  |  |   |  |  |
|   |  |   |                          | Fi  | ıngal, Vi  | al, Bacte  | erial, I   | <sup>o</sup> arasit  | ic   |  |   |  |  |
| □1600 Aspergilii □8900 Aspergilii □8900 Aspergilii □2500 BikV qPC □2300 BikV lgG □3100 Bordetelii □5500 CMV qPc □5600 CMV qPc □30722 CMV Res □30721 CMV Res □30721 CMV Res □30721 CBV Res | us qPCR! us Galacto us Panel F Pneumoni: R! Ab a pertussi card: sistance: ( sistance: ( sistance: L t; (cidofox tes qRT-PC tus qRT-PC tus qRT-PC R Luminex R Luminex R Luminex | pmannan EIA† CR (Qual)† a Panel PCR (Qual)† s Plus PCR (Qual)† sandclovir, Foscamet, _) (formerly CMV AVR _etermovir f (Viral Load; _etermovir, Gandclovir, ir† (Viral Load; A† a-D-Glucan† (10 results)* (11 results)* | ")<br>:)                 | 33660<br>  33660<br>  33660<br>  33670<br>  33670<br>  33670<br>  33650<br>  33600<br>  33650<br>  33650<br>  33650<br>  33600<br>  33600<br>  33600<br>  33600<br>  3360 | HCV GE HCV NS HC | T-PCR † notyping † notyping was Drug Re 3 Drug Re 3 Drug Re 5 Drug R 5 A Drug R 5 A Drug R 5 A Drug R 5 A Drug R 5 B Drug R 6 B Drug R 7 B Drug | rth NS<br>sistano<br>sistano<br>rth NS<br>esistar<br>esistar<br>esistar<br>esistar<br>esistar<br>esistar<br>esistar<br>esistar | se for Ge se for Ge SA Drug to for Ce to for C | Resistance † enotype 1a † enotype 1b † Resistance † enotype 1b † enotype 1b † enotype 2† enotype 3† Resistance † enotype 1a † enotype 3 † Resistance † enotype 3 † enotype 3 † |  | □2801/2<br>□4210<br>□30407<br>□30406<br>□3301/3                       | HTLV JCV q Leglor Mucor 8 Necro Nocan Norov Parvo Prevo Zika V Cy Ev 1910 Isa 2810 Ibra Pro Sin Tac 3310 Vor | I/HSV 2 qPCR†  I/HSV 2 qPCR†  I/HSV 2 qPCR†  I/HSV (Qual)†  pCR†  rella Panel PCR (Qual)†  rella Panel PCR (Qual)†  rella PCR (Qual)†  rella PCR (Qual)†  rius RT-PCR (Qual)†  rius LC-MS/MS†  rius LC-MS/MS† |
|   |  | Vector-B  | orne & S                 | erology   |  |  |  |  |  |  | Res   | piratory   | Panels   |
| □95325 Babesi: □401400 Babesi: □30150 C6 Born □5219239 Dengue □5219229 Dengue □30336 HDV Ig   | a microti iç<br>a microti iç<br>rella burgo<br>e igG †<br>e igM †  | gM and IgG Ab IFA+<br>lorferl IgG and IgM (Ly   | me) ELISA                | □9912:<br>□4035:<br>□9912:<br>↓ □6502!<br>□4039:<br>□6502:<br>□30294  | 37 HEV I<br>4 HEV I<br>0 HHV4<br>18 HHV4<br>4 HHV4   | gG, IgM Pa   |  | IFA†   | □220100<br>□220200<br>□220000<br>□220300<br>□220600<br>□220998<br>□220400  | Respira<br>Respira<br>Influent<br>Pharyn | atorý Bacte<br>atory Patho<br>atory Suppi<br>za/RSV Pa<br>gitis Panel | riai Panel<br>ogen Pane<br>iementai P<br>inel TEM-P<br>II TEM-P  |  |
|   |  |   | Miscell                  | aneous Tes  | tina   |  |  |  |  | _  |   | Tab  | ole of Contents  |
| □30360 CMVT   | inow*Imm<br>Cell Imm   | nune Cell Function Ass<br>unity Panel †   | ay†                      | Test Numi   | ber Test   | Name   |  |  |  |  | Serology<br>Immunolo<br>Adverse I<br>Allergy-Fo<br>Gel Diffus         | Diseases<br>gy, Skin Dis<br>Drug Readi   | 1<br>sorders 2<br>on 3<br>5  |

8

† Tests available for New York samples. See page 8 for further information.



#### ANALYSIS REQUISITION

200 Welsh Road, Horsham, PA 19044-2208 (215) 657-4900 · (866) 522-2206 · Fax: (215) 366-1501 DO NOT WRITE IN THIS SPACE RESERVED FOR CLIENT LABEL (if needed)

| lient Profile (Account #): 30603  | Client Name: Basse   | ett Healthcare Net                   | work - Central L    | ab Process,Cooperstow                   |
|---|--|--------------------------------------|---------------------|---|
| ork ID (Patient ID):  |  |                                      |                     |   |
| ample ID (Patient Name):  |  |                                      |                     |   |
|   | Last Name  |                                      |                     | First Name                              |
| ate of Birth (mm/dd/yyyy):  | Sex: Male  | Female                               |                     |   |
| Collection Date (mm/dd/yyyy)  | Collection<br>Time<br>(military)                                   | Specim<br>Type*<br>(matrix           |                     | Specimen<br>Source<br>(e.g. CSF, joint) |
|   |  |                                      |                     |   |
|   |  |                                      |                     |   |
|   | in man than decomples along  | include the come date                | "I for each comple  |   |
|   | ing more than 4 samples, please                                    |                                      | ul for each sample. |   |
| If Urine: Random 24 hour (requi   | ires volume): Volume:  | mL                                   |                     |   |
| Detur Section (ediffered et ann)  |  |                                      |                     |   |
| Return Specimen (additional charge)   |  |                                      |                     |   |
| Tests Requested: Please place a check mar   | k next to requested test(s).                                       |                                      |                     |   |
|   |  |                                      |                     |   |
| 0050SP Acetazolamide, Serun   |  | 2079B                                | Fentanyl and Me     | tabolite, Blood                         |
| 1858B Drugs of Abuse (10 Page 2014)   | anel) and Alcohol Screen,  |                                      |                     |   |
|   |  |                                      |                     |   |
|   |  |                                      |                     |   |
|   |  |                                      |                     |   |
|   |  |                                      |                     |   |
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|   |  |                                      |                     |   |
|   |  |                                      |                     |   |
| Other Testing:  |  |                                      |                     |   |
| (The test code and name must be entered. Re   | equisitions submitted without a te                                 | est code will cause a d<br>522.2206) | elay and/or may no  | t be ordered at a time of               |
| Other Testing: (The test code and name <u>must</u> be entered. Rereceipt. If you need assistance, contact our C | lient Support department at 866.                                   | 522.2206)                            |                     |   |
| (The test code and name <u>must</u> be entered. Rereceipt. If you need assistance, contact our C                | equisitions submitted without a telient Support department at 866. | est code will cause a d<br>522.2206) | elay and/or may no  | t be ordered at a time of               |

For a complete list of test offerings, visit www.nmslabs.com If you need assistance, contact us at 866.522.2206

## **Monogram** (sent via LabCorp courier)

- Process the specimens as necessary for the test(s) being performed. Use lab manual to assists
  with the proper processing of specimens.
- Be sure that all testing is ordered properly in the LIS.
- Fill out the Monogram requisition. Ensure all of the following information is included on the requisition (all are REQUIRED):
  - o Date/time collected, date/time processed, patient name, sex, DOB, MRN, accn#
  - HIV diagnosis code (obtained from LIS, ask for help from team leader or manager), HIV viral load (obtained from LIS, look up results from latest HIV viral load)
  - Referring physician, contact info
  - Appropriate test(s) check-marked
- Make copy of completed requisition to keep on file.
- Place the specimen(s) into a Monogram specimen bag and place the paperwork in the pocket.
- Store in the black box at the appropriate temperature.
- Contact Monogram Client Services at 1-800-777-0177 to arrange pickup
- Create an entry in the non-Mayo send out log
- Once specimen is shipped place on a packing list to the non-interfaced reference lab.

