

Please ensure that the viral load threshold is met for the assay you are ordering!

Viral Load ≥ 500 copies/mL







HIV-1 Genotypic Resistance Assay for PR and RT





HIV-1 Combined Pheno/Geno Resistance Assay for PR and RT



HIV-1 Phenotypic Resistance Assay for Integrase

VL ≥ 1000 copies/mL



VL Undetectable

(See special sample handling requirements)







Courier Services and Shipping

Monogram Biosciences, Inc. utilizes Labcorp's nationwide network of courier services to get samples from you to our lab in South San Francisco.

- Call Monogram Biosciences' Client Services for courier pick up at (800) 777-0177 before 1:00 PM to ensure next day delivery.
- Please make sure samples are fully frozen before offering samples to courier.
- Upon arrival of courier, please place frozen specimen tubes into the secondary container offered by the courier.
- Please make sure there is bubble wrap and enough absorbent material inside to contain any spill.
- Close container and give back to courier for shipment to Monogram Biosciences.
- DO NOT put dry ice in secondary container.

If you have further questions about Shipping and Courier Service please review our FAQ section on <u>Sample Collection Questions</u>.

For further questions after reviewing the FAQs, please contact Monogram Biosciences' Client Services at (800) 777-0177 between the hours of 6:30 AM – 5:00 PM PST (9:30 AM – 8:00 PM EST) or email <u>Client Services at Monogram Biosciences</u>.