

Critical Value Communication BMC v2.0

Type: Procedure

Effective Date: 7/28/2023

Last Approved: 7/28/2023

Last Reviewed: 7/28/2023

148355.892 Critical Value Communication BMC

Copy of version 2.0 (approved and current)

**Last Approval or
Periodic Review Completed** 7/28/2023

**Next Periodic Review
Needed On or Before** 7/28/2025

Effective Date 7/28/2023

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Printed By Brittany Houghton-Depietro
Technical Assistant (M07740)

Organization Bassett Medical Center Lab

Comments for version 2.0

Update by Administrative Director: Non-Bassett Practitioners: added number of attempts (3); Added in **Notes**: #6 a.-d. Steps for communication if unable to reach ordering Clinician, including Pathologist responsibility. Added normal business hours vs after-hours.

Approval and Periodic Review Signatures

Type	Description	Date	Version	Performed By	Notes
Approval	Lab Director	7/28/2023	2.0	John Fisk MD Clinical Laboratory Director (M08480)	
Approval	Lab Director	7/25/2023	2.0	Timothy Chapman MD Clinical Laboratory Director (M11669)	
Approval	Lab Director	7/17/2023	2.0	Valerie Bush PhD Clinical Laboratory Director (M05512)	
Approval	Lab Director	7/17/2023	2.0	Samantha Davenport MD Service Line Chief (M03764)	
Approval	Lab Director	7/17/2023	2.0	Ghazala Nathu MD Clinical Laboratory Director (S00134)	
Approval	Lab Director	5/8/2023	1.0	Valerie Bush PhD Clinical Laboratory Director (M05512)	
Approval	Lab Director	5/5/2023	1.0	Timothy Chapman MD Clinical Laboratory Director (M11669)	
Approval	Lab Director	5/5/2023	1.0	John Fisk MD Clinical Laboratory Director (M08480)	
Approval	Lab Director	5/4/2023	1.0	Ghazala Nathu MD Clinical Laboratory Director (S00134)	
Approval	Lab Director	5/3/2023	1.0	Samantha Davenport MD Service Line Chief (M03764)	

Version History

Version	Status	Type	Date Added	Date Effective	Date Retired
2.0	Approved and Current	Major revision	6/27/2023	7/28/2023	Indefinite
1.1	Retired	Minor revision	5/18/2023	5/18/2023	7/28/2023
1.0	Retired	Initial version	5/3/2023	5/12/2023	5/18/2023

CRITICAL VALUE COMMUNICATION - BMC

GENERAL STATEMENT

This is the companion procedure to the Hospital *Laboratory Critical Test and Critical Results/Values Policy*, and details how the identified critical values are to be communicated.

SCOPE

This procedure shall apply to the Bassett Medical Center Laboratory.

ADMINISTRATION

The Clinical Laboratory Director, Administrative Laboratory Director, and Laboratory Supervisors will be responsible for the issuance, coordination, and compliance of this procedure.

DEFINITIONS

Ordering or Covering Practitioner: physicians, residents, interns, PGY1’s, PGY2’s, physician assistants, nurse practitioners, nurse midwives or other qualified individuals as defined by New York State Department of Health.
Nursing Staff: RN, LPN, Patient Care Coordinator

PROCEDURE

When a critical value is generated in the Laboratory, it is communicated to the ordering or covering practitioner within 30 minutes. The primary method of communication is through Tiger Connect secure messaging. Refer to Attachment A – Critical Value Procedure: Tiger Text Flowsheet for this process.

Phone is the back-up method and calls are generally placed through the call center Medical Check-In Line:(607) 547-6967.

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INPATIENT

Follow-up Worklist



Hover over "Team" block (tan, silver, green, yellow, etc.)

Surgical Teams

(Blue, Fuchsia, Yellow, Gray)



Access B-Net via Internet Explorer or Microsoft Edge



Find the "Surgery – Where's Waldo" tab under Clinical Dept.'s on the left side of the screen



Locate "the team" and send TigerText to the listed provider **in the order of Intern or Resident or Attending**. (If you're not sure how to TigerText, see the 'hints' sheet).

Orange ICU



Access B-Net OnCall (listed under "Clinical Links")



Locate "Contact-ICU" and send TigerText to the listed provider **in the order of Intern or Resident or Attending**. (If you're not sure how to TigerText, see the 'hints' sheet).



If no response after 10 minutes from Intern, TigerText the next highest rank (PGY or Resident or Attending).

Medicine Teams

(Green, Lime, Mocha, Purple, Silver, Gold, White, Tan)



Access B-Net OnCall (listed under "Clinical Links")



Scroll to "Contact-Inpatient Medicine" and then the color team assigned to the patient (ex. Contact-Inpatient Medicine- Green)



Send TigerText to the listed provider **in the order of Intern or Resident or Attending**. (If you're not sure how to TigerText, see the 'hints' sheet).

MEDICINE TEAMS AFTER 6PM: Access medicine teams as shown above, all teams except for Lime, Mocha, and Purple will be covered by their usual providers.

Between 6p-7a the Lime, Mocha, and Purple teams will be covered by the Gold Team (aka. Hospitalist In-Charge)

SURGICAL TEAM AFTER HOURS OR WEEKENDS:

Access surgical teams as shown above, contact person will be "In House (7p-7a)" or "On Call Residents" found in the lower left side of the screen.

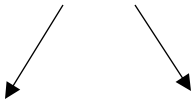
If the on-call list is not updated or incorrect or during downtime, call medical check-in line at 6967 to know the covering provider.

INPATIENT (continued):

Follow-up Worklist



Emergency Room



Call x3803 and notify first available provider

Send TigerText to covering provider

OBGYN/Birthing Center



Access B-Net OnCall (Under "Clinical Links")



Locate "Contact-OB/GYN" and send TigerText to the listed provider in the order of CNM or PA or MD.



If no response after 10 minutes from Midwife, TigerText the next highest rank (PA or MD).



If no response, Call Birthing Center at x3535, ask to speak to covering CNM, PA, or MD covering the patient and relay the value

Operating Room



Call x6924 for OR or x3924 for ASU (sometimes their location isn't actually the OR).



Depending on the value, ask for the provider *or* nurse. Value can be relayed to RN if provider is in the room.

Inpatient Pediatrics (Includes newborns)

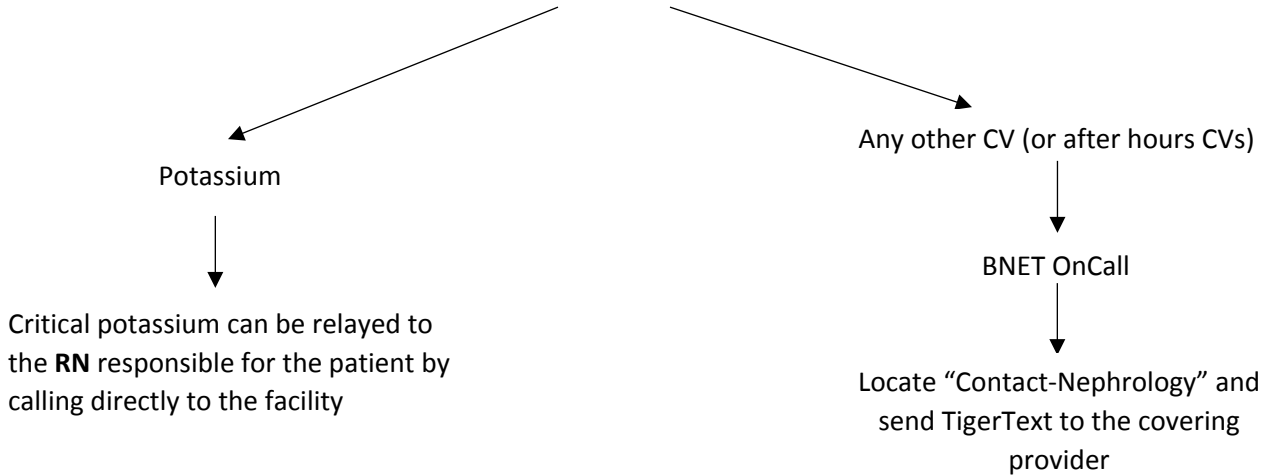
Access B-Net OnCall (Under "Clinical Links")

Locate "Contact-Pediatrics" and send TigerText to the covering provider.

DIALYSIS (Inpatient and Outpatient):

Follow-up Worklist

Hours of Operation: M-F 8:00am-5:00pm



COUMADIN CLINIC Critical Values (aPTT & PT/INR):

Follow-up Worklist

Normal business hours
(M-F 8 am – 4.30 pm)

There are two ways to go about contacting Coumadin Clinic: via TigerText, or directly calling the facility

TigerText: Simply TigerText the Pharm D for the particular lab test that has the critical value.

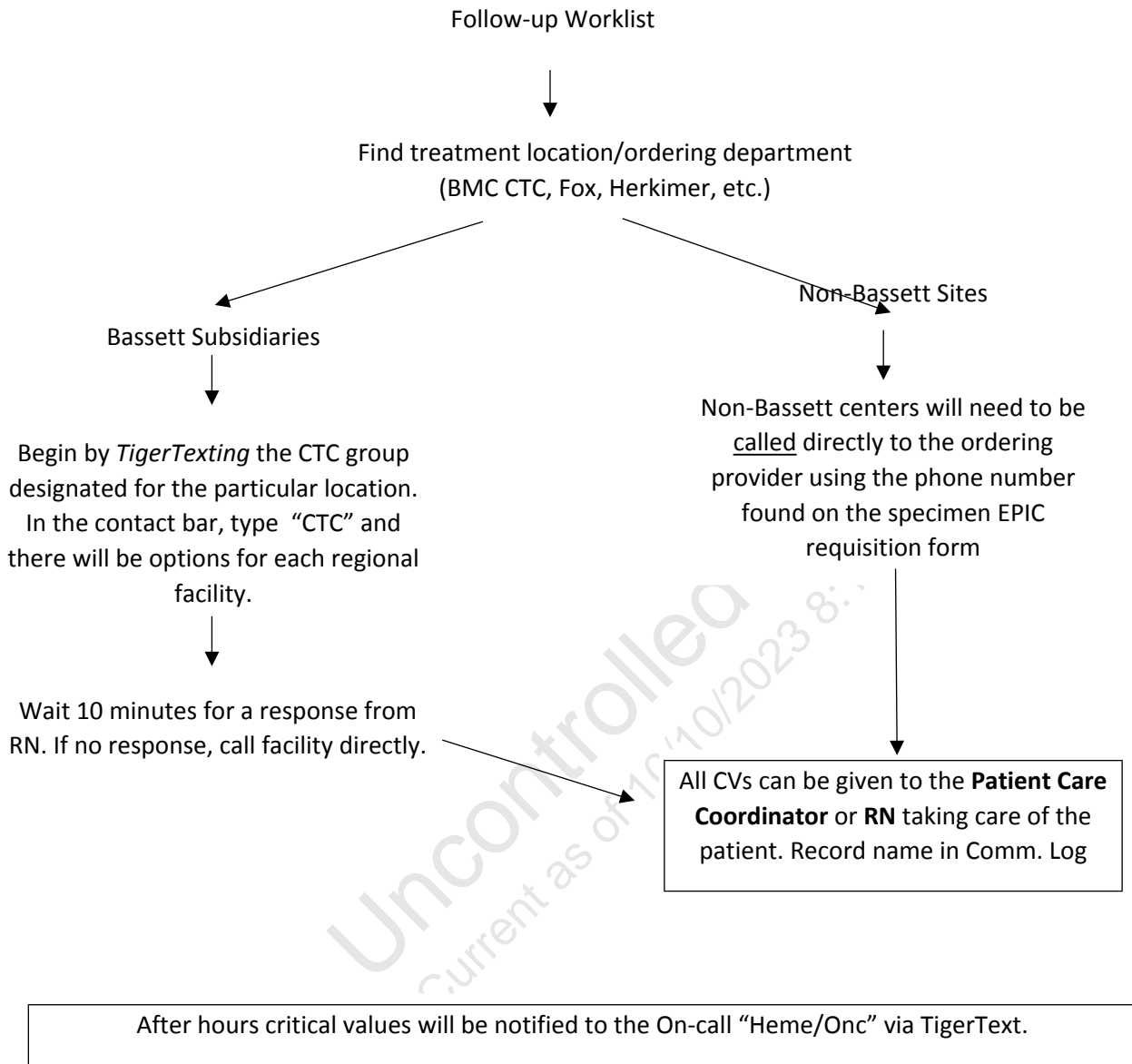
Direct call: Locate the number for the Coumadin Clinic where the Pharm D is located.

After hours

BNET OnCall

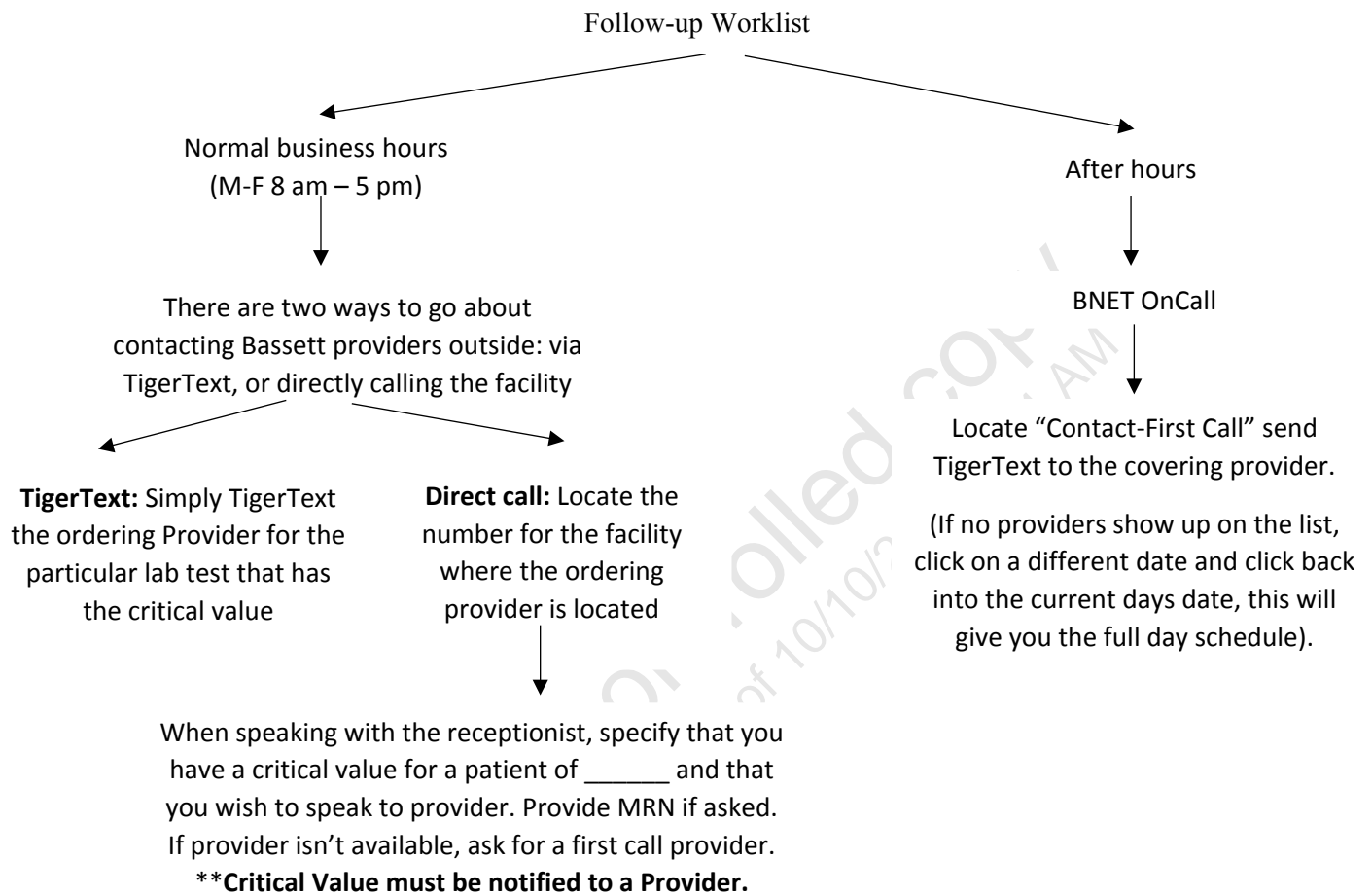
Locate "Contact-Clinical Pharmacology" send TigerText to the Pharm D/Clinical Pharmacy Specialist

CANCER TREATMENT CENTERS (CTCs):



OUTPATIENT - Bassett Facilities/Subsidiaries:

- Cooperstown Center/Nursing Home's critical values can be delivered to Nursing Supervisor by calling to the number on the EPIC requisition form.
- For PT/ INR ordered by a Clinical Pharmacist/Pharm D, refer to IV. Coumadin Clinic.
- All other locations CV must be notified to a Provider as instructed below.



Outpatient general surgery critical values (after hours) are paged/TigerTexted to the surgical resident on-call → refer to surgical team CV procedure (pager #2218).

REFERRING LABORATORIES

For PT/ INR ordered by a Clinical Pharmacist/Pharm D, refer to IV. Coumadin Clinic. For all others, see below.

- i. Regional Health Center Laboratory – Herkimer (HLS, FCC)
- ii. Hospital Laboratories – (BMC, FTTC, OCH, LFH, CRH, A.O. FOX)
 - All critical values: During business hours, make one attempt to contact the ordering practitioner following the process noted above in section VI for Bassett practitioners, or VIII below for non-Bassett ordering practitioners. During weekends/off hours and if unable to reach the ordering practitioner after one call, call the “First Call” found on the Bassett OnCall List. See contact information below.
 - Referring Laboratory Contact Information:
 - **HLS:** 8-867-2754 (HLS locations and other locations referred to Bassett from HLS)
 - **CRH:** 8-254-3341 (CRH locations and other locations referred to Bassett from CRH)
 - **A.O. Fox:** 8-431-5800 (FOX locations and other locations referred to Bassett from FOX)
 - **LFH:** 8-823-5225 (LFH locations and other locations referred to Bassett from LFH)
 - **OCH:** 8-746-0358 (including other locations referred to Bassett from OCH such as Robinson Terrace Nursing Home)
 - **FTTC:** Lab – 607-563-2655: during normal hours; ED – 607-563-7080: ED specimens to ED after hours, or if no answer at Lab. All other locations refer to VIII above.
- iii. Non-Bassett Referring Laboratory: All critical values from specimens referred from a non-Bassett laboratory, call the referring laboratory.

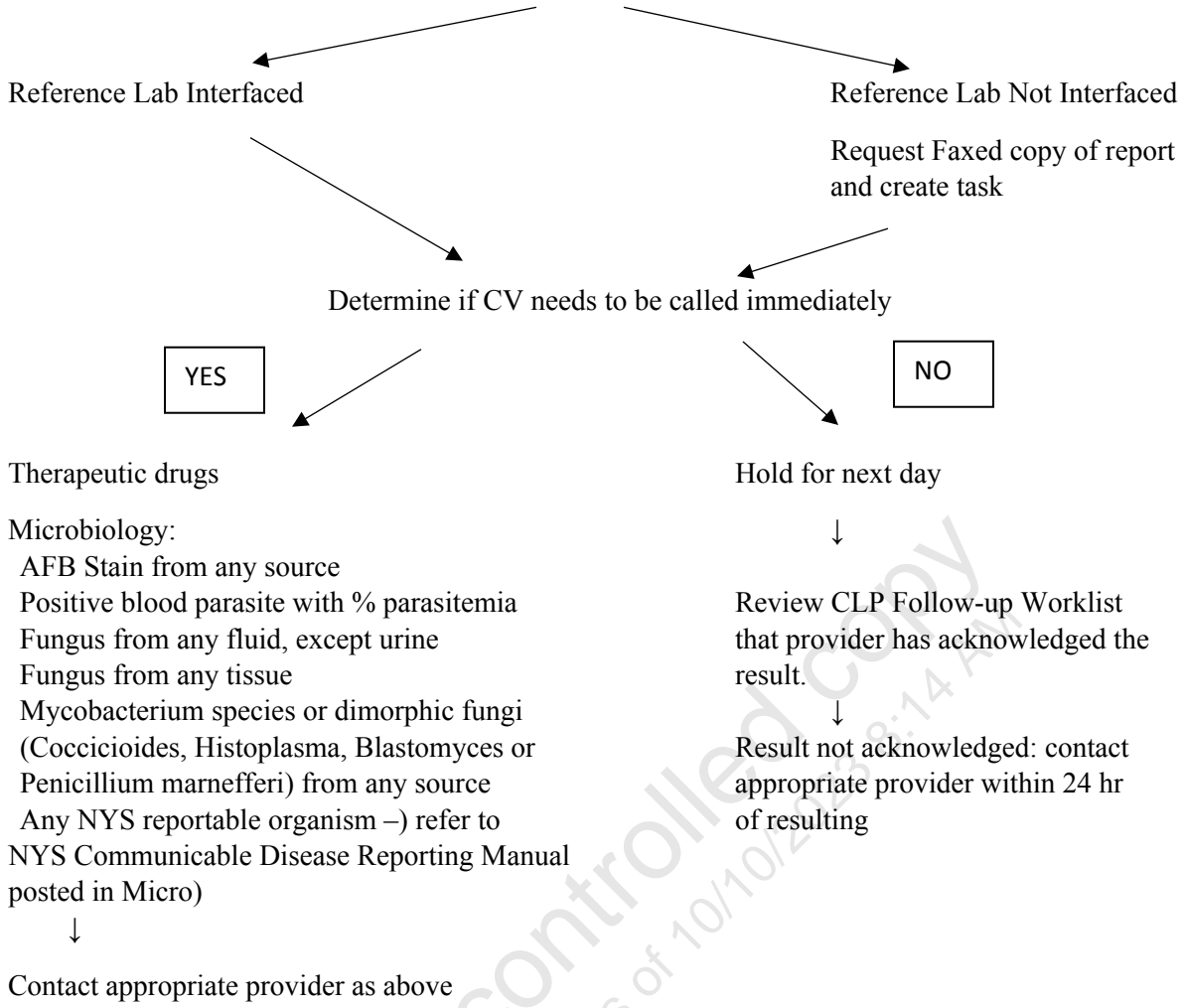
Non-Bassett Practitioners:

Call number provided on the paper requisition from the non-Bassett practitioner or look under Contacts. It is strongly encouraged to give result directly to the practitioner, but not all non-Bassett practitioners accept this practice. It is permissible in these cases to give results to a designee, but be sure to document first and last name and title, and be sure they understand the urgency. After normal business hours, three attempts to notify the non-Bassett ordering practitioner are made. If there is no answer and there is no known system in place to identify and notify the covering practitioner, a note is put in the LIS, and the laboratory communication book about the failure to contact the ordering practitioner.

Reference Lab Calls:

Reference Labs may have established critical values that will be phoned to appropriate laboratory. However, not all of their critical values are consistent with Bassett Healthcare Network critical values and do not need immediate provider notification. It is the responsibility of the person receiving the call to verify if the result needs to be notified immediately according to the following instructions below or can be acknowledged on the Follow-up Worklist and/or called/notified the next day. Information will be relayed to the ordering or covering practitioner, using the following guidelines:

Reference Lab Follow-up Worklist



Point of Care Testing:

- iv. Inpatient or Clinic testing:
 - The acute care nursing areas (OR, Cath Lab, ICU, etc.) and Respiratory Therapy have protocols for repeating and reporting critical values based on patient condition and history. See Appendix E.
 - For non-acute care nursing units, critical values will be repeated and the practitioner will be notified or a confirmation specimen will be sent to the laboratory, as per policy.
- v. Regional Health Center Testing: The ordering practitioner is notified.

NOTES:

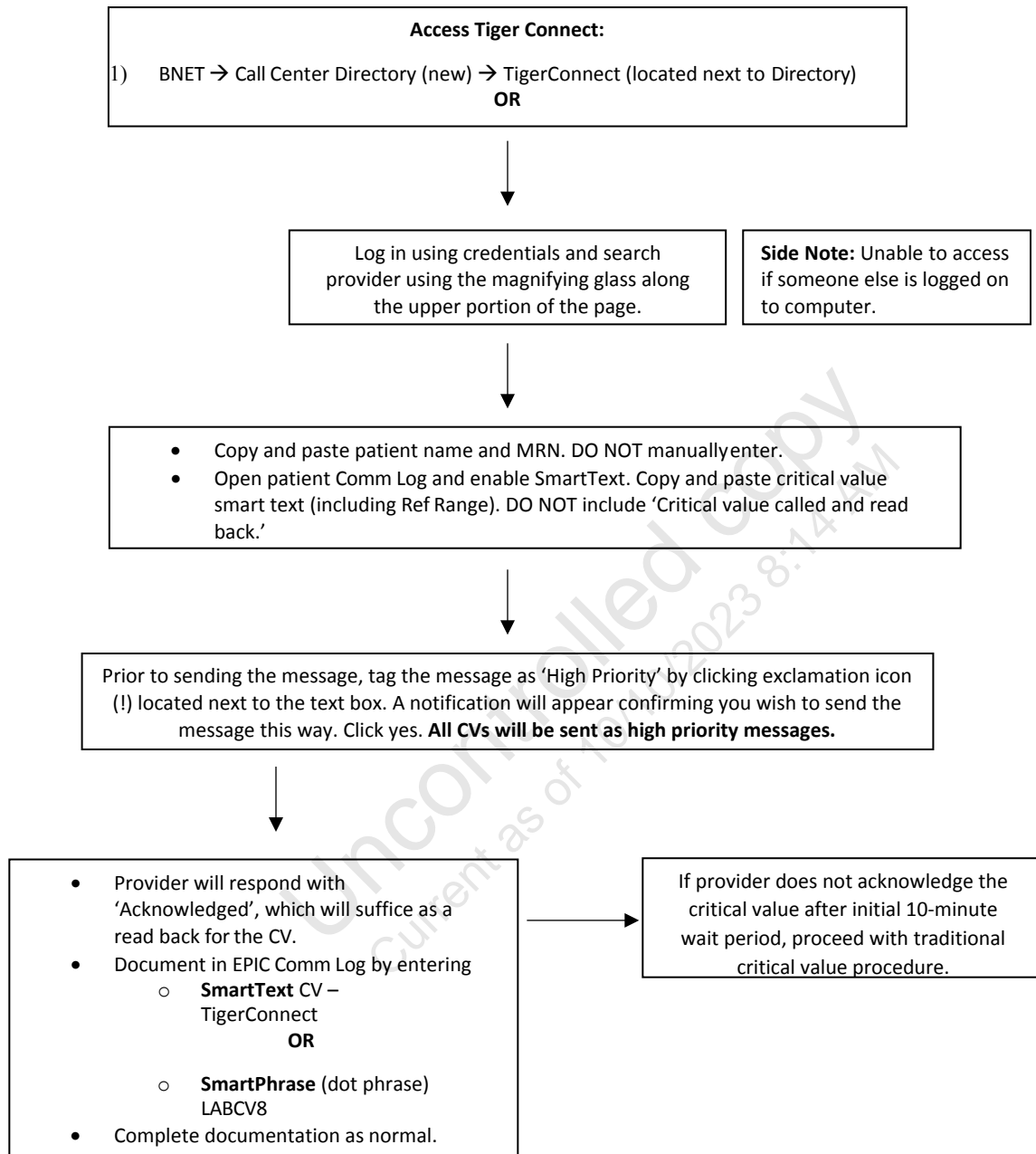
1. Two patient identifiers must be used to ensure accurate communication (full name and MRN or full name and date of birth).

2. When giving results verbally, verify that the practitioner/designee understands the values being communicated, asking him/her to **read back values**. Remind the person that results will be available in the Epic system.
3. Documentation of notification will be made in the Epic/Beaker System. The following must be included in the documentation: the full name and title of who was called, the time, date, and initials of the person calling. (Refer to Appendix D)
4. If a critical value is detected for a test that was not ordered (i.e., Na is critical, but only a K was ordered) and the value has not been reported in the last seven days, the technologist will take the following action:
 - a. Notify the ordering practitioner of the unexpected critical value.
 - b. Ask the practitioner if he/she wants that test or any other test ordered. If the practitioner approves, the practitioner is responsible for documenting in the Medical Record. *Bassett practitioners will be asked to place the order in Epic for the technologist to result.* For non-Bassett practitioners, the technologist will order the test(s) in Epic/Beaker as indicated by the practitioner, verify the critical value in Beaker, document as noted in section VIII above, and fill out an *Add On Form for non-Bassett practitioners*. If the practitioner *does not* want the additional test ordered, the technologist will append a note to the ordered test result in the Comm Log in Epic/Beaker ULIS indicating that the practitioner was notified of an unexpected critical value, but did not want the test ordered.
5. Laboratory personnel will make three attempts to contact a provider with a critical value, documenting each attempt in the LIS.
6. If unable to reach after three attempts during normal business hours, notify a Supervisor. After hours, the Pathologist On-Call for Clinical laboratory issues is notified.
 - a. The Pathologist will first call the Chief of Service.
 - b. As a last resort, the Pathologist may contact the patient and advise them to go to the nearest Emergency Department.
 - c. Place a note in the Laboratory Communication Book regarding the failure to contact the ordering clinician. Further attempts will be made the next day by Laboratory staff until the Clinician is notified.
 - d. Capture all information about the critical value communication attempts in EPIC.
7. An RL6 should be completed to document this as a Quality-related issue needing to be address with the provider.

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 Current as of 10/22/2014

Attachment A – Critical Value Procedure: Tiger Text Flow Sheet

DO NOT use personal cellphones



A few items to keep in mind:

DO NOT use Personal Cellphones End of Shift:

If you are towards the end of your shift and feel you will not have enough time to receive an acknowledgment back from the provider, include oncoming Tech and the provider in the same Tiger Connect message.

**Print CV and verbally communicate this pass off to the oncoming Tech.
Practitioner MUST REPLY BACK with 'ACKNOWLEDGED'.**

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Appendix A – Provider Lookup

To Find the Team Color for Inpatients:

1. From the EPIC button, select Patient List.
2. Select MIB Systems Lists Unit.
3. Choose patient floor.
4. Click on desired patient. Team Color can be found in the Lower List.
5. Follow instructions for On-Call Provider.

On-Call Provider:

1. From the Bassett B NET page, go to Bassett OnCall (under Clinical Links on the right side of the page).
2. Open the drop down menu for Specialty and scroll down to the team color listed under ZMEDICINE. Select the team and a new page will open with the information needed to make the call.
3. To change Teams from this page, click on the drop down box at ‘SELECT A SCHEDULE’.
4. Select the new Team.

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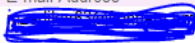
Appendix B – Look-up Patient Demographics in Epic

1. Go to Chart. Select the current encounter.
2. In the pane below, look under Patient Demographics for address, phone number, and provider.

Date	Type	Status	Department	Specialty	Provider	Visit Number
06/19/2015	Appointment		MIB PULMONOL...	Pulmonary Dis...	Lone, Nazir A, MD	50380024

← Back

Patient Demographics

Address	Phone	E-mail Address
10430 CHURCH ST BROOKFIELD NY 13314	315-570-1952 (Home) 315-570-1952 (Mobile)	

Encounter Information

Date & Time	Provider	Department	Encounter #	Center
6/19/2015 11:40 AM	Nazir A Lone, MD	Mib Pulmonology	50380024	

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Appendix C: Healthcare Network Call List

Regional Site	Day Phone #	Private #	Fax #	Off Hours Phone #
Andes	845-676-3663		845-676-3665	Call Center 607-547-3456 for provider on call.
AO Fox Hospital	9-431-5800			Lab: 607-431-5800
At Home Care Herkimer	315-866-6045		315-866-6047	Call 315-866-6044. Answering Service to contact the provider on call
At Home Care Oneonta	607-432-7924		607-432-3156	Call 607-431-7924. Answering Service to contact the provider on call
Bassett Family Medicine-Oneonta	607-431-1015		8-034-2239	Call 607-431-1015 for provider on call.
Bassett Oneida Health Center	315-231-5400		315-363-3540	Hours: 7:30am-6:00pm Mon-Fri
Canajoharie	518-673-5555	518-673-2221	518-673-5761	Call Center 607-547-3456 for provider on call.
Chase Nursing Home	607-847-7008 (Nursing Supervisor, 1st floor)		607-847-6246	607-847-7000
Chenango Memorial Hospital	9-337-4111			
Cherry Valley	607-264-3036	607-264-8479	607-264-9326	Call Center 607-547-3456 for provider on call.
Clinton	315-863-5550		315-853-5580	Call Center 607-547-3456 for provider on call.
Cobleskill Clinic	518-234-2555	518-234-9239	518-234-8449	Call Center 607-547-3456 for provider on call.
Cobleskill Regional Hospital	8-254-3341 (Lab)	518-254-3343	518-234-8630	Call CRH Switchboard 8-254-3456
Community Memorial Hospital	8-824-1100			
Cooperstown SBHC	607-547-1105	607-547-1105	607-547-1093	Call Center 607-547-3456 for Pediatrician on call
Delanson	518-895-2000	518-895-2007	518-895-2624	Call Center 607-547-3456 for provider on call.
Delaware Academy DASH	607-746-7454	607-746-7454	607-746-8838	Call Center 607-547-3456 for Pediatrician on call
Delaware Valley Hospital	607-865-2165 (Lab)		607-865-2121	The lab has 1st and 2nd shift, 3rd shift except Fri/Sat.
Delhi Family Medicine	607-746-0550	607-746-0562 or 607-746-0563	607-746-0568	Call 8-746-0550 for answering service

Edmeston SBHC	607-965-6930		607-965-6930	Call Center 607-547-3456 for Pediatrician on call
Edmeston/Burlington	607-965-8900	607-965-8093	607-965-8631	Call Center 607-547-3456 for provider on call.
Focus Rehab Otsego (previously Otsego Manor)	607-544-2600			
Fox Care Lab	607-431-5800			
Greene	607-875-2261 (Lab)		1-888-603-9093	Call Center 607-547-3456 for provider on call.
Hamilton Prime	8-825-3111	8-825-3040	8-825-3017	315-825-3111 Answering service to contact physician if office is closed
Hamilton Speciality	315-824-0161		315-824-1572	Call Center 607-547-3456 for provider on call.
Herkimer	8-867-2850	8-867-2851	315-867-2860	Call Center 607-547-3456 for provider on call.
Herkimer CTC	315-867-2760	8-867-2808	867-2830	Call Center 607-547-3456 for provider on call.
Herkimer Lab	315-867-2750		315-867-2701	Call ordering provider after hours
Herkimer Urgent Care	315-867-2740	8-867-2710		Call Center 607-547-3456 for covering ED provider
Laurens SBHC	607-432-2050 ext. 1300		607-433-3655	Call Center 607-547-3456 for Pediatrician on call
LFH Dialysis	315-508-9100		8-823-5385	
Little Falls Dolgeville Health Center	315-429-8714		315-429-7293	Call Center 607-547-3456 for provider on call.
Little Falls Health Center	8-823-4546		315-823-4760	Call Center 607-547-3456 for provider on call.
Little Falls Hospital	315-823-5225		315-823-4760	Call Center 607-547-3456 for provider on call.
Margaretville Memorial Hospital	845-586-2631		845-586-2186	845-586-2631
Middleburgh Health Center	518-827-7730	518-827-7761	518-827-7731	Call Center 607-547-3456 for provider on call.
Middleburgh SBHC	518-827-3793		518-829-5419	Call Center 607-547-3456 for Pediatrician on call
Milford Central School	607-286-7909		607-286-3307	Call Center 607-547-3456 for Pediatrician on call

Morris SBHC	607-263-2619		607-263-9629	Call Center 607-547-3456 for Pediatrician on call
Mountainside Residential Care	845-586-1800			845-586-1800
Norwich	607-336-6362	607-336-2718	607-336-2028	Call Center 607-547-3456 for provider on call.
O'Connor Hospital	607-746-0300		8-746-0355	LAB: 607-746-0358
Oneida Health Center	607-231-5400		315-363-3540	
Oneonta Coumadin Clinic	607-376-0175			
Oneonta Regional CTC	607-433-6470		607-433-6478	Call Center 607-547-3456 for Hematology Oncologist On Call
Oneonta- 125 Main	607-433-1792-Peds 607-433-1790 Adult	8-433-6529-Lab	607-433-6549 (Lab)	
OSS Dialysis	607-433-6360	607-433-6405/ 6411	607-433-6418	Call Center 607-547-3456 for Nephrologist On Call
OSS Lab	607-433-6492	607-433-6498 (Chem/Heme), 607-433-7017 (Phleb)	607-433-6345	
OSS Urgent Care	607-433-6495	607-433-6400/6495	607-433-6487	Call Center 607-547-3456 for covering ED provider
Planned Parenthood	607-432-2250	607-432-2252 (Administration)	607-432-7206	
Richfield Springs	315-858-0040	315-858-0041	315-858-0075	Call Center 607-547-3456 for provider on call
Richfield Springs SBHC	315-858-0610 ext. 1041		315-858-2440	Call Center 607-547-3456 for Pediatrician on call
Robinson Terrace	9-652-7521			
Schenevus Central School	607-638-5402		607-638-5205	Call Center 607-547-3456 for Pediatrician on call
Schoharie	518-295-8521	518-295-8003	518-295-7911	Call Center 607-547-3456 for provider on call
Sharon Springs	518-284-2223	518-284-3137	518-284-2245	Call Center 607-547-3456 for provider on call
Sherburne	607-674-2445		607-674-4338	Call 607-674-2445. Answering Service for physician on call
Sherburne-Earlville SBHC	Elem 607-674-8417, MS/HS 607-674-8416		607-674-8415	Call Center 607-547-3456 for Pediatrician on call

Sidney SBHC	607-561-7795		607-563-8944	Call Center 607-547-3456 for Pediatrician on call
Sidney Prime	607-561-2021		607-563-7086	Call Center 607-547-3456 for provider on call
South Kortright School	607-538-1932		607-538-9205	Call Center 607-547-3456 for Pediatrician on call
Springbrook	518-286-7171		607-286-7166	
St. Johnsville Health Center	518-568-3403		518-568-3216	Call Center 607-547-3456 for provider on call
Stamford	607-652-2000			
Stamford SBHC	607-652-2065		607-652-5681	Call Center 607-547-3456 for Pediatrician on call
FTTC Lab	607-563-2655		607-563-2641	If no answer, Call Center 607-547-3456 for provider on call
Unadilla	607-369-2271	607-369-2286	607-369-2276	Call Center 607-547-3456 for provider on call
Valley Health Services	315-866-3330			315-866-3330
Walton	607-865-6541	607-865-6543	607-865-9164	607-865-6541 for answering service.
West Winfield	315-822-6348	315-822-1162	315-822-5600	Call Center 607-547-3456 for provider on call
Worcester SBHC	607-397-1013	607-397-1013	607-397-1014	Call Center 607-547-3456 for Pediatrician on call

Unco Current as of 12/1/2019

Appendix D – Epic Beaker ULIS Critical Value Documentation

As soon as a Critical Value is Final Verified, a Follow-up Task and a Supervisor Review Task are automatically generated. Contact the provider.

A. If provider is reached on initial phonecall:

Specimen: 15B-055C0029 User:
Fasting Glucose Status: Open

Critical Follow Up

Started	Due
	3/2/2015 1704

History ⌵

Other Follow-up ⌶

	Due/Closed
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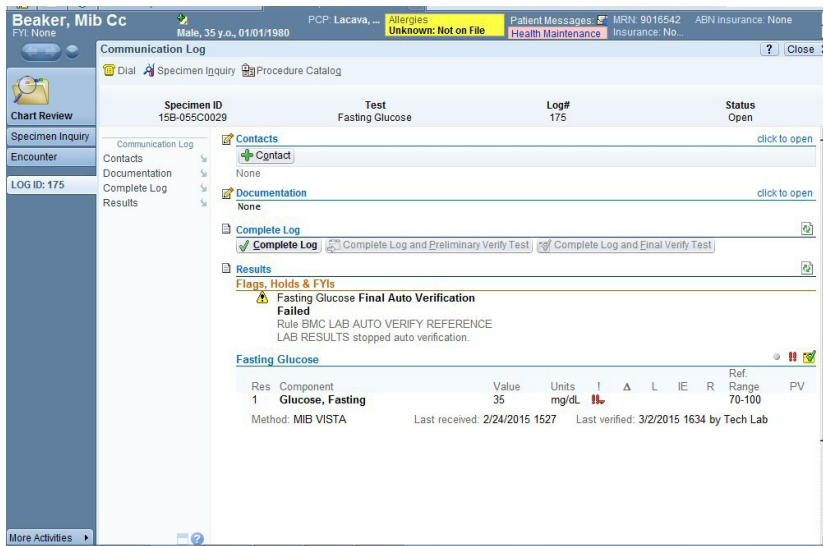
Supervisor Review of Criticals Fasting Glucose

Beaker, Mib Cc (MRN 9016542)

1. Go to **Follow-up Worklist** to document the critical value call event.
2. Find the patient/specimen & highlight.
3. Select **Comm Log**.

The screenshot shows the 'Laboratory Work Lists' window with a 'Follow-up Work List' table. The table has columns: Due Time, Type, MRN, Patient, ID, Section, and Test. The row for 'Beaker, Mib Cc (MRN 9016542)' is highlighted. Below the table, the 'Comm Log' section is open, showing the specimen details and follow-up information for 'Specimen: 15B-055C0029 Fasting Glucose'.

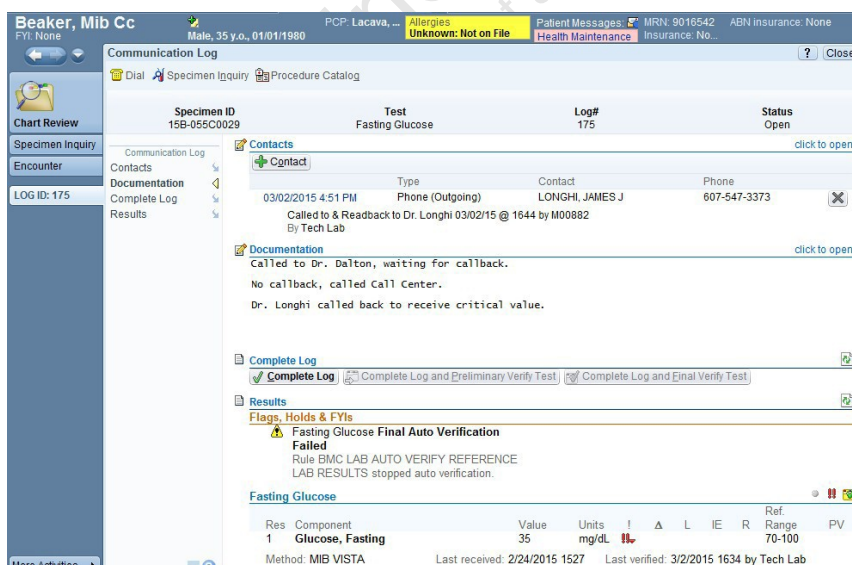
4. This opens the **Communication Log**.



5. Select the **+Contact**.
6. This opens up the Contact Info box. The following fields are automatically populated: Date, Time, and Method. Contact and Phone may auto-populate. If it does not, enter the last name of the provider or nurse and search. Enter 'CV (test name) called and read back'. Any of these fields can be edited.
7. The **final** documentation goes in the **Initiate contact comments** field. This will show on all reports and the chart.
8. **Accept. Complete Comm Log.** Proceed to Complete Task.

B. If the provider cannot be readily reached, use the **Documentation** section for all calls.

1. For each call, type in the documentation and close. This will date and timestamp each call.
2. Once the final call is made, return to the **Contacts** section to enter final documentation of the critical value. This is the documentation that is displayed on reports.



3. Complete the Log.

- Complete the Task using your Bassett Identification Number at comment so that it will drop off the **Follow-up Worklist**.

Communication Log

Specimen ID: 15B-055C0029 | Test: Fasting Glucose | Log#: 175 | Status: Open

Contacts

Date/Time	Type	Contact	Phone
03/02/2015 4:51 PM	Phone (Outgoing)	LONGHI, JAMES J	607-547-3373

Called to & Readback to Dr. Longhi 03/02/15 @ 1644 by M00882 By Tech Lab

Documentation

Called to Dr. Dalton, waiting for callback.
No callback, called Call Center.
Dr. Longhi called back to receive critical value.

Complete Log

Complete Log and Preliminary Verify Test | Complete Log and Final Verify Test

Laboratory Work Lists

Due Time	Type	MRN	Patient	ID	Section	Test
15:02	Critical Follow Up	9016523	Beakerop, Chargemb (9016523)	S: 15B-047P0009	MIB POINT O...	EG7 PANEL ...
17:15	Critical Follow Up	9016214	Beaker, Results (9016214)	S: 15B-047C0001	MIB CHEMIS...	Glucose, Ran...
16:12	Critical Follow Up	GetPatientFro...	Nys, C One	S: 15B-048C0014	MIB CHEMI...	Magnesium
17:25	Critical Follow Up	9016864	Beaker, Hoxny Five (9016864)	S: 15B-050M0006	MIB MICROBI...	Acid fast bacil...
15:28	Critical Follow Up	9016542	Beaker, Mib Cc (9016542)	S: 15B-055H0005	MIB HEMATO...	CBC/Automat...
15:39	Critical Follow Up	9016542	Beaker, Mib Cc (9016542)	S: 15B-055H0005	MIB HEMATO...	Manual Differ...
16:01	Critical Follow Up	9016542	Beaker, Mib Cc (9016542)	S: 15B-055H0007	MIB HEMATO...	CBC/Automat...
12:54	Critical Follow Up	9016542	Beaker, Mib Cc (9016542)	S: 15B-056G0002	MIB COAGUL...	Partial Throm...
17:35	Critical Follow Up	9016564	Epicint, Zero (9016564)	S: 15B-056H0010	MIB HEMATO...	Complete Blo...
16:05	Critical Follow Up	9016214	Beaker, Results (9016214)	S: 15B-058C0010	MIB CHEMIS...	Electrolyte Pa...
17:04	Critical Follow Up	9016542	Beaker, Mib Cc (9016542)	S: 15B-055C0029	MIB CHEMIS...	Fasting Gluco...

Specimen: 15B-055C0029 | User: | Status: Open

Fasting Glucose

Critical Follow Up

Started | Due: 3/2/2015 1704

History

Other Follow-up

Supervisor Review of Criticals Fasting Glucose | Due/Closed

Beaker, Mib Cc (MRN 9016542)

M, 35 yrs, 1/1/1980 | Coll. Dept: MLAB

Contacts

James T Dalton, MD | 607-547-3967 | Work
Authorizing Provider | 607-547-3259 | Fax
607-547-1532 | Paper
MIB LABORATORY | 607-547-3975 | Phone

- The following documentation instructions apply to the Priority 2 critical values.

Result Entry

Specimen: 15B-062H0004 | Instrument ID: 10020220

Beaker, Mib Cc (MRN 9016542) | Blood | Collected Today 1116 by Tech Lab

M, 35 yrs, 1/1/1980 | Coll. Dept: MLAB | Container: 1LT LAV | Draw type: Venipuncture

Flags, Holds & FYIs

Hematocrit Final Auto Verification Failed
Rule BMC LAB AUTO VERIFY REFERENCE LAB
RESULTS stopped auto verification

Previous Values

Component	2/27/2015 1159	2/25/2015 1551	2/24/2015 1530	2/24/2015 1456
HCT	21.2 %	36.0 %	18.0 %	21.0 %

Contacts

James T Dalton, MD | 607-547-3967 | Work | MIB LABORATORY | 607-547-3975 | Phone
Authorizing Provider | 607-547-3259 | Fax | Ordering Department | 607-547-6717 | Fax
607-547-1532 | Paper

Hematocrit

Res. Component	Value	Units	I	A	L	IE	R	Ref. Range	Trend	PV
HCT	20.0	%						35.0-50.0		21.2

Method: MIB SYSMEX XE2000 | Last received: 3/3/2015 1116
HEMATOLOGY ANALYZER LEFT

- Final Verify criticalvalue.

- From the Follow Up Worklist->Patient Inquiry from the Action drop down box to view all previous values with a Comm Log to see who called the last critical value for documentation purposes.

Specimen Inquiry									
Refresh Views Follow-up									
Specimen Inquiry									
Specimens (Count: 311)									
	Specimen	Test	F	P	!	S	C	Submitter/Department	Requisition
3/26/2015	1751	15B-085M0010						MIB LABORATORY	
		Wound Culture							
		Wound Gram stain							
		KIRBY BAUER STA SPECIES							
	1751	15B-085M0009						MIB LABORATORY	
		Wound Culture							
		Wound Gram stain							
3/25/2015	1545	15B-084M0001						MIB LABORATORY	
		Ova and Parasite EIA							
		Shiga Toxin (STEC)							
		Stool Culture							
3/23/2015	1107	15B-082M0025						MIB LABORATORY	
		Wound Culture							
		Wound Gram stain							
		CONV GRAM POS MIC'S							
	1107	15B-082M0024						MIB LABORATORY	
		Fluid Culture							
		Fluid Gram stain							
		AFB Culture							
		Acid fast bacilli stain							
	1107	15B-082M0023						MIB LABORATORY	
		Wound Culture							
		Wound Gram stain							
	1107	15B-082M0022						MIB LABORATORY	
		Fluid Culture							
		Fluid Gram stain							
	1107	15B-082M0021						MIB LABORATORY	
		Blood Culture							
	1107	15B-082M0020						MIB LABORATORY	
		Blood Culture							
	1107	15B-082M0019						MIB LABORATORY	
		Blood Culture							
		CONV GRAM NBPC							
		KIRBY BAUER GNR							
3/20/2015	1245	15C-079M0002						MIB LABORATORY	
		Rapid Beta Strep Screen							
	1245	15C-079M0001						MIB LABORATORY	
		Influenza A&B antigen							
	1245	15B-079M0018						MIB LABORATORY	
		Urine culture							
	1245	15B-079M0017						MIB LABORATORY	
		Beta Strep Screen							

- If there is no significant change (worsened or failed delta), document 'Previous CV called on _____ to _____ by _____.'

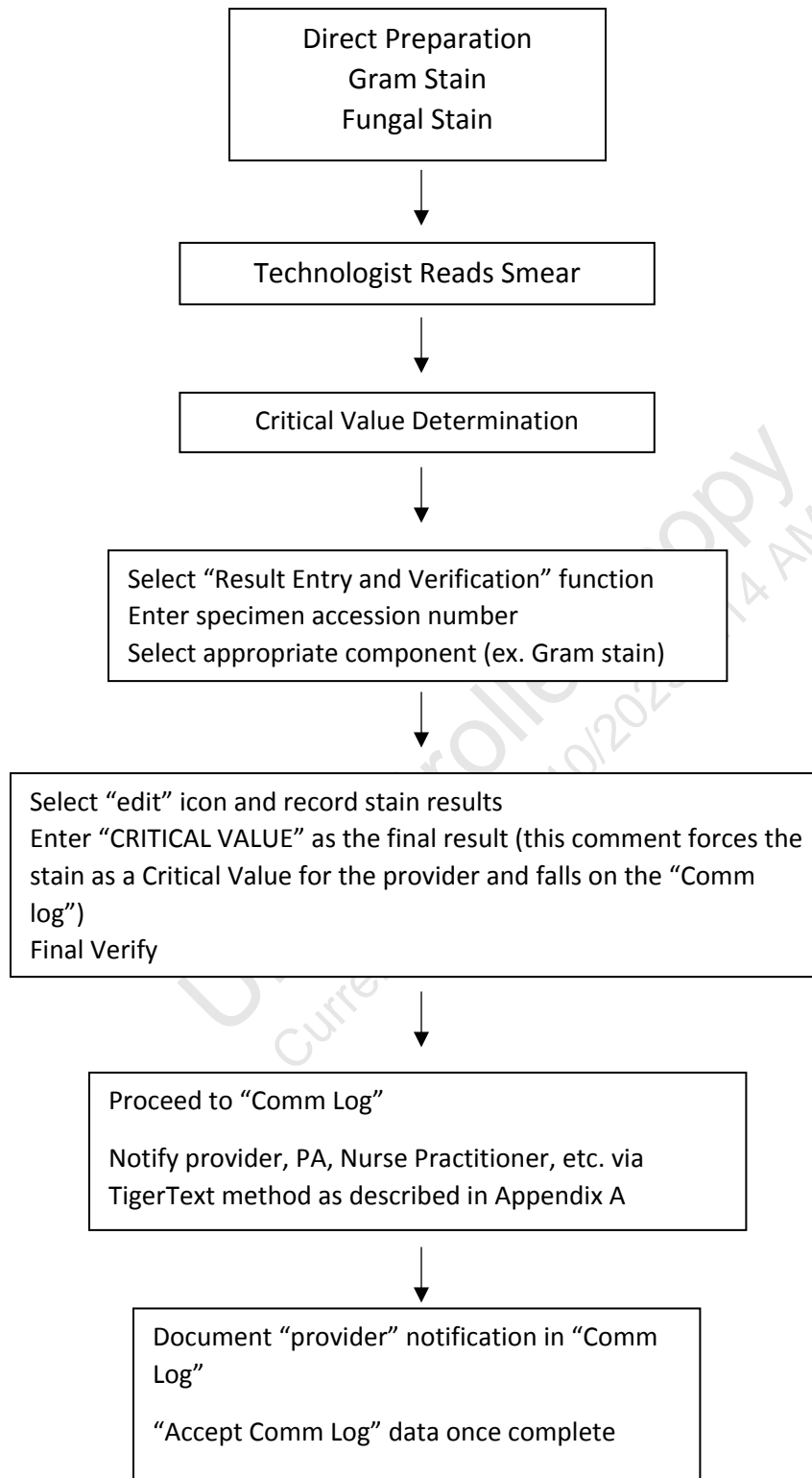
Appendix E – Point of Care Testing – Acute Care Areas

Patients that are acutely ill, are undergoing procedures, or are newborns may require frequent monitoring of point of care laboratory values so that interventions may be performed immediately. These patients often have test values outside of normal ranges and may fall within defined “critical value” ranges. As the patient responds to treatment interventions, analyte values may actually improve but remain in the “critical value” range. Clinical staff performing point of care tests are responsible for ensuring that providers are aware of all clinically significant values and that appropriate treatment interventions are being implemented. Entry of the comment code signifying “critical value policy / protocols followed” into the point of care device is acceptable in these situations.

Documentation in the patient’s medical record will include any additional information related to clinical interventions (both individual orders and protocols followed) and/or provider notification.

Uncontrolled copy
Current as of 10/10/2023 8:14 AM

Appendix F: Microbiology Direct Stain CV Flow Sheet



Appendix G: Microbiology Culture CV Flow Sheet

